

Summary report of NSW enforcement agencies – food retail and food service sector – for the period 1 July to 31 December 2008

Preface note

New laws from 1 July, 2008 require councils to report half-yearly to the Food Authority on their food regulatory activities such as inspections, complaints investigated and enforcement action.

The first report for the period 1 July to 31 December 2008 has been published and provides an aggregated summary of the activities reported by councils over the first six-month period.

The table below shows details supplied by individual councils in alphabetical order which was used to prepare the summary report. It is important to note that agencies have an obligation to complete their regulatory activities on an annual basis and some agencies schedule their food regulatory activities in different ways throughout the year.

The data presented are only for the first six-month period and hence only provides an indicative view of enforcement agencies' activities; the data after twelve months of operation will provide a more comprehensive and accurate view of activities over an annual cycle.

Food business profile					Regulation services provided				Regulation inspection profile (excluding low risk businesses)				Complaint type (%)		
Name of Enforcement Agency	Number of high risk food businesses (P1 and P2)	Number of medium risk food businesses (P3)	Number of low risk food businesses (P4)	Total number of food businesses	No. of authorised officers engaged in food regulatory work over the 6 month reporting period	No. of FTE authorised officers engaged in food regulatory work over the 6 month reporting period	Private contractors used	Resource sharing with other council(s)	Combined number of inspections including re-inspections	Combined number of inspections (irrespective of re-inspections) where no breaches observed	Percentage of primary inspections complying with ALL critical food handling practices (CFHP)	Of those non-compliant with all CFHP, the percentage subsequently complying after follow up action	Total number of complaints received	Total number of complaints investigated	Hygiene and handling
Albury City Council	256	50	73	379	1	1	No	No	97	0	63	88	12	12	17
Armidale Dumaresq Council	137	11	8	156	2	1	No	Yes	16	15	94	100	4	4	25
Ashfield Municipal Council	100	47	90	237	3	1	No	No	300	20	5	80	10	9	22
Auburn Council	277	85	24	386	3	1	No	No	286	175	52	42	33	33	42
Ballina Shire Council	30	250	74	354	3	1.4	No	No	214	36	74	79	12	12	42
Balranald Shire Council	18	3	0	21	1	0.1	No	No	22	20	95	100	1	1	100
Bankstown City Council	660	56	269	985	9	9	No	No	239	155	77	70	27	27	37
Bathurst Regional Council	307	31	21	359	2	2	No	No	450	17	4	27	14	14	50
Bega Valley Shire Council	227	120	100	447	1	0.5	No	No	135	95	58	100	3	3	34
Bellingen Shire Council	1	0	0	1	1	0.2	No	No	1	0	0	100	1	1	0
Berrigan Shire Council	40	6	3	49	1	1	Yes	No	44	2	100	n/a	1	1	0
Blacktown City Council	195	718	141	1054	6	1	No	No	635	288	86	100	62	62	32
Bland Shire Council	3	45	0	48	2	1	Yes	No	85	15	31	96	0	0	0
Blayney Shire Council	30	12	13	55	1	1	No	No	0	0	0	0	0	0	0
Blue Mountains City Council	373	94	10	477	5	1.5	No	No	255	165	19	30	12	10	20
Boorowa Council	18	2	2	22	1	0.2	No	No	25	15	75	95	1	1	100
Botany Bay City Council	217	72	6	295	3	3	No	No	310	294	90	76	21	21	48
Bourke Shire Council	0	20	0	20	2	0	Yes	No	16	1	6	n/a	2	2	0
Brewarrina Shire Council	6	3	5	14	1	1	No	No	7	6	85	100	0	0	0
Broken Hill City Council	99	37	5	141	1	0	No	No	135	132	83	84	6	6	66
Burwood Council	151	39	8	198	2	1	No	No	98	20	57	87	8	8	38

Food business profile					Regulation services provided				Regulation inspection profile (excluding low risk businesses)				Complaint type (%)		
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Byron Shire Council	380	128	7	515	3	1	No	No	393	39	15	100	15	15	40
Cabonne Council	13	39	11	63	2	2	Yes	No	63	26	41	54	1	1	0
Camden Council	211	16	15	242	5	3	Yes	No	248	147	70	100	7	7	14
Campbelltown City Council	519	98	127	744	3	1.8	No	No	644	0	0	0	21	21	33
Canterbury City Council	254	119	49	422	4	4	No	No	197	110	53	73	20	18	30
Carrathool Shire Council	21	2	3	26	2	0.1	No	No	0	0	0	0	0	0	0
Central Darling Shire Council	35	0	4	39	2	0.5	No	No	0	0	0	0	6	6	0
Cessnock City Council	265	78	3	346	3	0.4	No	No	56	20	63	92	3	3	0
City of Canada Bay Council	303	65	28	396	2	3	No	No	156	31	45	93	26	23	39
City of Sydney Council	2727	612	251	3590	9	6	No	No	1190	279	22	65	276	276	68
Clarence Valley Council	271	47	35	353	2	1	No	No	86	25	55	57	4	4	50
Cobar Shire Council	2	37	14	53	1	0.15	Yes	No	33	3	30	0	0	0	0
Coffs Harbour City Council	296	73	50	419	4	1	No	No	70	57	77	100	11	11	27
Conargo Shire Council	0	6	0	6	1	0.1	No	No	0	0	0	0	0	0	0
Coolamon Shire Council	28	12	6	46	1	0.3	No	No	38	20	16	80	1	1	100
Cooma-Monaro Shire Council	69	21	15	105	1	0.25	Yes	No	68	16	51	80	2	2	0
Coonamble Shire Council	26	11	4	41	1	0.25	No	No	20	12	75	85	3	3	100
Cootamundra Shire Council	71	5	1	77	3	0.3	Yes	No	80	1	26	0	3	1	100
Cowra Shire Council	93	28	12	133	1	0	No	No	1	1	100	n/a	1	1	100
Deniliquin Council	53	2	11	66	2	0.2	Yes	No	41	35	92	100	1	0	0
Department of Environment and Climate Change	163	3	0	166	1	1	No	Yes	250	15	7	55	2	2	100
Dubbo City Council	168	16	60	244	2	1	No	No	126	79	41	81	30	30	43

Food business profile					Regulation services provided				Regulation inspection profile (excluding low risk businesses)				Complaint type (%)		
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Dungog Shire Council	24	16	19	59	1	0.25	No	No	68	52	91	25	2	0	0
Eurobodalla Shire Council	557	99	34	699	10	10	No	No	9	0	33	100	5	0	0
Fairfield City Council	427	247	16	690	5	2.5	No	No	539	317	57	70	34	34	47
Forbes Shire Council	42	26	7	75	1	1	Yes	No	85	45	50	80	10	10	20
Gilgandra Shire Council	20	15	10	45	1	0	Yes	No	39	30	80	88	0	0	0
Glen Innes Severn Council	79	1	2	82	2	0.25	No	No	8	4	100	0	2	2	100
Gloucester Shire Council	0	0	0	0	0	0	No	No	0	0	0	0	0	0	0
Gosford City Council	612	68	26	706	5	4.5	No	No	318	243	85	87	9	9	56
Goulburn Mulwaree Council	104	39	26	169	1	1	No	No	132	82	41	90	9	9	56
Great Lakes Council	235	53	30	318	4	2	No	No	205	88	45	69	10	10	50
Greater Hume Shire Council	0	18	5	64	1	1	No	No	26	1	2	0	0	0	0
Greater Taree City Council	209	38	8	255	4	0	No	No	180	30	90	100	14	14	93
Griffith City Council	107	28	77	214	2	1	No	No	104	84	90	44	6	6	50
Gundagai Shire Council	20	3	4	27	1	1	No	No	6	5	n/a	n/a	1	1	0
Gunnedah Shire Council	68	13	15	96	2	0.3	Yes	No	46	18	35	100	3	3	67
Guyra Shire Council	27	9	18	54	1	1	No	Yes	38	4	4	20	1	1	100
Gwydir Shire Council	2	9	17	28	1	0.1	No	No	0	0	0	0	0	0	0
Harden Shire Council	30	10	3	43	0	0	No	Yes	0	0	0	0	0	0	0
Hawkesbury City Council	46	193	26	307	4	1	No	No	82	41	100	n/a	11	11	9
Hay Shire Council	37	2	3	42	3	0.1	No	Yes	15	13	92	8	0	0	0

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Holroyd City Council	232	42	10	284	4	1.7	No	No	323	156	49	45	15	15	26
Hornsby Shire Council	356	123	100	579	2	2	No	No	382	109	50	71	33	33	49
Hunters Hill Council	0	0	0	57	1	0	Yes	No	48	41	85	95	3	3	70
Hurstville City Council	404	97	55	556	2	0.4	No	No	49	14	8	48	21	21	62
Inverell Shire Council	94	17	23	134	1	1	Yes	No	90	5	95	100	3	3	66
Jerilderie Shire Council	16	1	2	19	1	0	No	Yes	16	14	89	100	0	0	0
Junee Shire Council	39	6	1	46	1	1	No	Yes	16	15	100	n/a	0	0	0
Kempsey Shire Council	168	14	2	184	1	1.5	No	No	96	7	92	0	8	8	40
Kiama Municipal Council	9	98	50	157	1	1/5	No	No	23	6	26	80	20	20	85
Kogarah Council	168	20	42	230	4	3	No	No	262	111	33	42	13	13	3
Ku-ring-gai Council	276	51	4	331	3	1.5	No	No	392	8	80	100	16	16	44
Kyogle Council	58	12	5	75	2	0.2	No	Yes	27	6	32	0	5	5	100
Lachlan Shire Council	50	12	3	65	1	1	No	No	65	30	50	n/a	0	0	0
Lake Macquarie City Council	541	73	12	626	2	1.5	No	No	315	85	21	80	16	16	19
Lane Cove Council	95	34	5	134	1	1	No	No	80	51	98	100	6	6	67
Leeton Shire Council	51	1	8	60	4	0.5	Yes	No	50	50	100	n/a	2	2	100
Leichhardt Municipal Council	403	16	15	434	1	1	No	No	8	2	25	0	33	15	21
Lismore City Council	259	93	55	407	1	0.8	No	No	354	198	83	89	7	7	29
Lithgow City Council	134	42	11	187	2	0.2	No	Yes	78	30	33	44	4	4	25
Liverpool City Council	643	24	0	667	3	3	No	No	541	433	81	100	38	38	44

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Liverpool Plains Shire Council	33	18	3	54	2	2	No	No	0	0	0	0	0	0	0
Lockhart Shire Council	13	1	0	14	0	0.1	Yes	No	18	10	80	90	1	1	0
Maitland City Council	236	38	4	278	2	1	No	No	147	7	20	10	10	10	10
Manly Council	355	75	24	453	3	3	No	No	276	5	2	60	16	16	35
Marrickville Council	16	415	43	474	6	1.3	Yes	No	215	105	50	90	7	7	14
Mid-Western Regional Council	101	49	45	195	3	1	No	No	8	3	87	100	1	1	0
Moree Plains Shire Council	44	6	3	53	1	1	No	No	58	42	79	21	1	1	0
Mosman Municipal Council	119	9	19	147	2	2	No	No	160	96	78	11	10	10	80
Murrumbidgee Shire Council	7	6	3	16	1	1	No	No	31	29	100	n/a	0	0	0
Muswellbrook Shire Council	71	22	4	97	1	1	No	No	111	10	75	90	1	1	0
Nambucca Shire Council	60	27	37	124	1	0	Yes	No	81	63	86	100	6	6	33
Narrabri Shire Council	90	4	13	107	1	0.25	Yes	No	45	15	70	85	3	3	100
Narrandera Shire Council	58	6	0	64	1	1	No	Yes	56	40	84	83	0	0	0
Narromine Shire Council	8	30	25	63	1	1	No	No	3	1	33	50	1	1	100
Newcastle City Council	70	684	57	811	2	2	No	No	618	413	56	91	101	101	14
North Sydney Council	15	561	69	650	3	2	No	No	339	231	80	37	14	14	29
Oberon Council	24	0	21	45	2	2	No	No	4	4	100	n/a	1	1	100

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Orange City Council	142	76	4	222	2	1	Yes	No	184	9	27	67	12	12	60
Palerang Council	50	15	20	85	1	0	No	No	18	14	33	100	1	1	0
Parkes Shire Council	153	16	12	181	5	2	Yes	Yes	85	36	42	n/a	0	0	0
Parramatta City Council	784	66	60	910	3	2	No	No	589	415	48	100	59	59	56
Penrith City Council	435	90	0	525	7	4	No	Yes	452	87	46	69	44	44	41
Pittwater Council	192	96	40	328	1	1	No	No	179	31	10	90	10	10	20
Port Macquarie-Hastings Council	35	267	189	491	2	1.2	No	No	151	9	95	100	15	15	86
Port Stephens Council	262	124	7	393	4	1.5	No	Yes	194	28	20	85	19	19	30
Queanbeyan City Council	105	36	39	170	2	1	No	No	58	26	41	9	9	9	56
Randwick City Council	562	72	19	653	6	1.2	No	No	443	352	27	85	34	30	27
Richmond Valley Council	106	26	28	160	2	1	No	No	100	23	20	33	0	0	0
Rockdale City Council	256	127	31	414	3	0.75	Yes	No	339	140	37	7	8	8	38
Ryde City Council	442	131	14	587	4	1	No	No	242	203	83	100	33	33	48
Shellharbour City Council	189	24	1	214	4	1	No	No	215	35	83	90	12	12	42
Shoalhaven City Council	549	123	199	871	7	1.5	No	No	366	314	88	83	20	20	35
Singleton Council	93	18	5	116	2	0.5	No	No	160	16	28	31	12	12	84
Snowy River Shire Council	99	10	7	116	2	1	Yes	No	101	10	10	80	3	3	67
Strathfield Municipal Council	128	35	5	168	4	1	No	No	46	25	47	87	10	7	20

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Sutherland Shire Council	628	129	32	789	9	2	No	No	718	196	92	55	89	89	44
Tamworth Regional Council	101	104	0	205	3	1.5	No	No	191	178	92	87	11	11	64
Temora Shire Council	36	10	22	68	2	2	No	No	149	32	70	90	1	1	100
Tenterfield Shire Council	33	17	2	52	1	1	Yes	No	50	40	100	n/a	1	1	100
The Hills Shire Council	448	103	21	572	5	1	No	No	406	171	40	40	81	81	72
Tumbarumba Shire Council	21	15	5	41	1	1	No	No	26	11	42	80	1	1	0
Tumut Shire Council	60	5	16	83	1	0.5	No	No	40	40	100	n/a	0	0	0
Tweed Shire Council	146	247	29	422	7	3.5	No	No	247	216	31	93	11	7	43
Upper Hunter Shire Council	94	30	7	131	1	0.2	No	No	111	10	5	80	1	1	100
Upper Lachlan Shire Council	8	53	42	103	0	0	No	No	0	0	0	0	0	0	0
Uralla Shire Council	18	12	5	35	1	0.1	No	No	32	21	90	100	0	0	0
Urana Shire Council	0	6	2	8	1	0.05	Yes	No	8	5	100	n/a	0	0	0
Wagga Wagga City Council	209	30	7	306	2	2	No	No	140	29	76	24	19	19	42
Wakool Shire Council	28	13	9	50	3	1	No	No	18	0	50	100	1	1	100

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Walcha Council	32	7	2	41	1	0.2	No	No	34	32	94	100	0	0	0
Walgett Shire Council	39	15	38	92	1	1	No	No	27	10	37	55	2	2	50
Warren Shire Council	8	1	0	30	1	0.2	No	No	9	0	0	100	0	0	0
Warringah Council	525	73	34	632	4	2	Yes	No	440	99	62	60	6	6	16
Warrumbungle Shire Council	62	19	8	89	3	0.25	Yes	No	168	1	73	91	2	2	25
Waverley Council	477	40	7	524	3	0.8	No	No	89	57	75	100	11	11	36
Weddin Shire Council	23	12	3	38	1	0	Yes	No	21	21	100	n/a	0	0	0
Wellington Council	44	6	1	51	2	1	Yes	Yes	52	2	47	n/a	2	2	0
Wentworth Shire Council	66	7	13	86	1	0.02	No	No	14	4	91	100	1	1	0
Willoughby City Council	422	47	0	469	3	2	No	No	377	133	28	51	36	36	14
Wingecarribee Shire Council	175	52	78	305	2	1	No	No	251	249	99	82	10	10	30
Wollondilly Shire Council	114	19	21	154	2	0.2	Yes	No	61	5	79	36	3	3	33
Wollongong City Council	329	38	7	920	5	1.74	No	No	378	282	73	63	75	75	1
Woollahra Municipal Council	285	24	24	333	3	1	No	No	347	17	92	30	17	17	47
Wyong Shire Council	165	415	114	694	3	2	No	No	520	109	67	97	54	54	19
Yass Valley Council	80	6	17	103	2	1	Yes	No	12	3	75	80	1	1	100
Young Shire Council	66	12	5	83	1	0	No	No	79	78	98	100	0	0	0

Food complaint profile a) in relation to the total number of complaints investigated					Enforcement action							Value added services			
Name of Enforcement Agency	Foreign matter	Food quality including deterioration	Labelling and advertising	Other	Number of Improvement Notices issued	Number of warning letters issued	Number of Prohibition Orders served	Number of seizures	Number of Penalty Notices issued	Number of Penalty Notices court-elected	Number of prosecutions	Technical advice provided for food businesses	Information provided to food businesses, e.g. leaflets, hand-outs, fact sheets and websites	Food handler training organised or facilitated	Any other service provided, e.g. participation in surveys or pilot programs
Albury City Council	17	8	8	50	0	2	0	0	0	0	0	Yes	Yes	Yes	No
Armidale Dumaresq Council	0	75	0	0	1	0	0	0	0	0	0	Yes	Yes	Yes	No
Ashfield Municipal Council	22	44	12	0	5	102	0	0	37	0	0	Yes	Yes	Yes	No
Auburn Council	3	33	0	21	22	7	3	0	34	0	0	Yes	Yes	Yes	No
Ballina Shire Council	8	50	0	0	4	20	0	0	6	0	0	Yes	Yes	No	Yes
Balranald Shire Council	0	0	0	0	1	1	0	0	0	0	0	Yes	Yes	Yes	No
Bankstown City Council	15	15	7	26	1	17	0	0	3	0	0	Yes	Yes	No	No
Bathurst Regional Council	21	21	0	8	8	12	0	0	2	0	0	Yes	Yes	Yes	No
Bega Valley Shire Council	33	33	0	0	1	75	0	0	0	0	0	Yes	Yes	Yes	Yes
Bellingen Shire Council	0	100	0	0	0	1	0	0	0	0	0	Yes	Yes	Yes	No
Berrigan Shire Council	0	100	0	0	0	0	0	0	0	0	0	Yes	Yes	Yes	No
Blacktown City Council	7	9	3	8	10	0	0	0	15	0	0	Yes	Yes	No	No
Bland Shire Council	0	0	0	0	0	8	0	0	0	0	0	Yes	Yes	No	No
Blayney Shire Council	0	0	0	0	0	0	0	0	0	0	0	No	No	No	No
Blue Mountains City Council	10	40	10	20	3	1	0	0	23	0	0	Yes	Yes	No	No
Boorowa Council	0	0	0	0	1	6	0	1	0	0	0	Yes	Yes	No	No
Botany Bay City Council	24	28	0	0	6	2	0	0	9	0	0	Yes	Yes	No	No
Bourke Shire Council	0	50	50	0	0	2	0	0	0	0	0	Yes	Yes	No	No
Brewarrina Shire Council	0	0	0	0	0	1	0	0	0	0	0	Yes	Yes	Yes	No
Broken Hill City Council	0	17	17	0	0	6	0	0	0	0	0	Yes	Yes	No	No
Burwood Council	12	50	0	0	2	28	2	0	18	0	0	Yes	Yes	Yes	No

Food complaint profile a) in relation to the total number of complaints investigated					Enforcement action							Value added services			
Name of Enforcement Agency	Foreign matter	Food quality including deterioration	Labelling and advertising	Other	Number of Improvement Notices issued	Number of warning letters issued	Number of Prohibition Orders served	Number of seizures	Number of Penalty Notices issued	Number of Penalty Notices court-elected	Number of prosecutions	Technical advice provided for food businesses	Information provided to food businesses, e.g. leaflets, hand-outs, fact sheets and websites	Food handler training organised or facilitated	Any other service provided, e.g. participation in surveys or pilot programs
Byron Shire Council	13	20	0	27	5	8	0	0	0	0	0	Yes	Yes	Yes	No
Cabonne Council	0	0	100	0	0	0	0	0	0	0	0	Yes	Yes	No	No
Camden Council	0	72	0	14	9	20	0	0	0	0	0	Yes	Yes	No	Yes
Campbelltown City Council	19	33	0	15	17	4	0	0	4	0	0	Yes	Yes	No	Yes
Canterbury City Council	15	35	0	20	2	190	1	0	7	0	1	Yes	Yes	Yes	No
Carrathool Shire Council	0	0	0	0	0	0	0	0	0	0	0	No	Yes	No	No
Central Darling Shire Council	0	0	0	100	0	0	0	0	0	0	0	Yes	Yes	No	No
Cessnock City Council	33	67	0	0	2	36	0	0	5	0	0	Yes	Yes	No	Yes
City of Canada Bay Council	22	26	0	13	8	97	0	0	21	0	0	Yes	Yes	Yes	Yes
City of Sydney Council	7	0	4	21	65	85	0	2	37	0	0	Yes	Yes	Yes	Yes
Clarence Valley Council	25	0	0	25	1	13	0	0	1	0	0	Yes	Yes	No	No
Cobar Shire Council	0	0	0	0	0	9	0	0	0	0	0	Yes	Yes	No	No
Coffs Harbour City Council	0	36	0	36	1	13	0	0	0	0	0	Yes	Yes	No	No
Conargo Shire Council	0	0	0	0	0	0	0	0	0	0	0	No	No	No	No
Coolamon Shire Council	0	0	0	0	0	18	0	0	0	0	0	Yes	Yes	Yes	No
Cooma-Monaro Shire Council	0	0	0	100	5	15	0	0	0	0	0	Yes	Yes	Yes	Yes
Coonamble Shire Council	0	0	0	0	0	0	0	0	0	0	0	Yes	Yes	Yes	No
Cootamundra Shire Council	0	0	0	0	1	0	0	0	0	0	0	Yes	Yes	No	No
Cowra Shire Council	0	0	0	0	0	0	0	0	0	0	0	Yes	Yes	No	No
Deniliquin Council	0	0	0	0	0	0	0	0	0	0	0	Yes	Yes	No	No
Department of Environment and Climate Change	0	0	0	0	20	9	1	23	17	0	0	Yes	Yes	Yes	No
Dubbo City Council	10	10	14	23	6	47	0	0	0	0	0	Yes	Yes	Yes	Yes

Food complaint profile a) in relation to the total number of complaints investigated					Enforcement action							Value added services			
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Dungog Shire Council	100	0	0	0	5	0	0	0	0	0	0	Yes	Yes	Yes	No
Eurobodalla Shire Council	20	0	20	60	0	0	0	0	0	0	0	Yes	Yes	No	No
Fairfield City Council	12	12	6	23	3	28	1	0	13	1	7	Yes	Yes	Yes	No
Forbes Shire Council	40	10	20	10	0	30	0	0	0	0	0	Yes	Yes	No	No
Gilgandra Shire Council	0	0	0	0	0	10	0	0	0	0	0	Yes	Yes	No	No
Glen Innes Severn Council	0	0	0	0	0	4	0	0	0	0	0	Yes	Yes	No	No
Gloucester Shire Council	0	0	0	0	0	0	0	0	0	0	0	Yes	Yes	Yes	No
Gosford City Council	11	0	0	33	38	0	0	0	12	0	0	Yes	Yes	Yes	Yes
Goulburn Mulwaree Council	0	22	0	22	5	54	3	1	2	0	0	Yes	Yes	No	Yes
Great Lakes Council	20	30	0	0	7	3	0	1	6	0	0	Yes	Yes	Yes	Yes
Greater Hume Shire Council	0	0	0	0	0	22	0	0	0	0	0	Yes	Yes	No	No
Greater Taree City Council	7	0	0	0	3	0	0	1	6	0	0	Yes	Yes	No	Yes
Griffith City Council	17	0	0	33	0	88	0	0	0	0	0	Yes	Yes	No	Yes
Gundagai Shire Council	0	100	0	0	0	0	0	0	0	0	0	No	No	No	No
Gunnedah Shire Council	33	0	0	0	2	25	0	0	0	0	0	Yes	Yes	Yes	No
Guyra Shire Council	0	0	0	0	0	17	0	0	0	0	0	Yes	Yes	No	No
Gwydir Shire Council	0	0	0	0	0	0	0	0	0	0	0	Yes	No	No	No
Harden Shire Council	0	0	0	0	0	0	0	0	0	0	0	No	No	No	No
Hawkesbury City Council	0	18	0	73	3	1	0	0	0	0	0	Yes	Yes	Yes	Yes
Hay Shire Council	0	0	0	0	0	0	0	0	0	0	0	Yes	Yes	No	No

Food complaint profile a) in relation to the total number of complaints investigated					Enforcement action							Value added services			
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Holroyd City Council	20	40	6	6	30	284	0	0	22	0	5	Yes	Yes	Yes	Yes
Hornsby Shire Council	15	6	0	30	6	274	1	1	12	0	0	Yes	Yes	Yes	Yes
Hunters Hill Council	10	10	10	0	3	3	0	0	1	0	0	Yes	Yes	Yes	No
Hurstville City Council	4	10	0	24	5	0	0	0	25	0	0	Yes	Yes	Yes	No
Inverell Shire Council	34	0	0	0	0	3	0	0	0	0	0	Yes	Yes	Yes	No
Jerilderie Shire Council	0	0	0	0	0	0	0	0	0	0	0	Yes	Yes	No	No
Junee Shire Council	0	0	0	0	0	0	0	0	0	0	0	Yes	Yes	Yes	No
Kempsey Shire Council	20	0	0	40	0	0	0	0	0	0	0	Yes	Yes	No	Yes
Kiama Municipal Council	10	5	0	0	0	8	0	0	0	0	0	Yes	Yes	Yes	No
Kogarah Council	4	1	1	4	1	171	1	0	15	0	2	Yes	Yes	Yes	Yes
Ku-ring-gai Council	19	12	0	25	11	29	0	0	1	0	0	Yes	Yes	No	No
Kyogle Council	0	0	0	0	3	16	0	0	0	0	0	Yes	Yes	Yes	No
Lachlan Shire Council	0	0	0	0	0	55	0	0	0	0	0	Yes	Yes	No	Yes
Lake Macquarie City Council	0	31	0	50	3	0	0	0	0	0	0	Yes	Yes	No	No
Lane Cove Council	0	33	0	0	0	7	0	0	0	0	0	Yes	Yes	Yes	No
Leeton Shire Council	0	0	0	0	0	0	0	0	0	0	0	Yes	Yes	No	No
Leichhardt Municipal Council	6	18	0	55	3	0	0	0	1	0	1	Yes	Yes	Yes	No
Lismore City Council	0	14	0	57	0	1	0	0	2	0	0	Yes	Yes	No	Yes
Lithgow City Council	25	25	0	25	1	1	0	0	4	0	0	Yes	Yes	No	No
Liverpool City Council	13	31	2	7	2	13	0	0	6	0	0	Yes	Yes	No	No

Food complaint profile a) in relation to the total number of complaints investigated					Enforcement action							Value added services			
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Liverpool Plains Shire Council	0	0	0	0	0	0	0	0	0	0	0	Yes	Yes	Yes	Yes
Lockhart Shire Council	0	10	0	90	0	4	0	0	0	0	0	Yes	Yes	Yes	No
Maitland City Council	20	30	0	40	17	38	0	0	1	0	0	Yes	Yes	Yes	Yes
Manly Council	15	10	10	30	14	5	0	0	11	1	0	Yes	Yes	Yes	Yes
Marrickville Council	0	86	0	0	0	0	0	0	0	0	0	Yes	Yes	Yes	No
Mid-Western Regional Council	100	0	0	0	0	2	0	0	0	0	0	Yes	Yes	Yes	No
Moree Plains Shire Council	0	100	0	0	0	0	0	0	0	0	0	Yes	Yes	No	No
Mosman Municipal Council	20	0	0	0	2	1	0	0	1	0	0	Yes	Yes	Yes	No
Murrumbidgee Shire Council	0	0	0	0	0	0	0	0	0	0	0	Yes	Yes	No	No
Muswellbrook Shire Council	0	100	0	0	0	4	0	0	2	0	0	Yes	Yes	Yes	No
Nambucca Shire Council	17	50	0	0	0	8	0	0	0	0	0	Yes	Yes	No	Yes
Narrabri Shire Council	0	0	0	0	0	25	0	0	0	0	0	Yes	Yes	Yes	No
Narrandera Shire Council	0	0	0	0	0	9	0	0	0	0	0	Yes	Yes	No	No
Narromine Shire Council	0	0	0	0	1	1	0	0	0	0	0	Yes	Yes	Yes	No
Newcastle City Council	23	0	0	63	5	2	0	0	5	0	0	Yes	Yes	No	Yes
North Sydney Council	71	0	0	0	40	0	1	0	26	0	6	Yes	Yes	No	No
Oberon Council	0	0	0	0	0	1	0	0	0	0	0	Yes	No	No	No

Food complaint profile a) in relation to the total number of complaints investigated					Enforcement action							Value added services			
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Orange City Council	0	15	0	25	0	0	0	2	0	0	0	Yes	Yes	Yes	Yes
Palerang Council	0	0	0	100	2	2	1	1	0	0	0	Yes	Yes	No	No
Parkes Shire Council	0	0	0	0	0	46	0	0	0	0	0	Yes	Yes	No	No
Parramatta City Council	13	0	2	29	44	23	0	0	8	0	0	Yes	Yes	Yes	No
Penrith City Council	11	21	0	27	16	11	1	1	62	1	4	Yes	Yes	Yes	Yes
Pittwater Council	10	10	0	60	0	0	0	0	7	0	0	Yes	Yes	Yes	Yes
Port Macquarie-Hastings Council	7	0	7	0	142	0	0	0	0	0	0	Yes	Yes	Yes	No
Port Stephens Council	20	40	5	5	8	2	0	1	5	0	0	Yes	Yes	Yes	Yes
Queanbeyan City Council	33	11	0	0	7	25	0	1	1	0	0	Yes	Yes	Yes	No
Randwick City Council	6	29	3	35	7	13	0	0	24	2	0	Yes	Yes	Yes	No
Richmond Valley Council	0	0	0	0	7	70	0	0	3	0	0	Yes	Yes	No	No
Rockdale City Council	12	12	0	38	4	0	0	5	25	0	0	Yes	Yes	No	No
Ryde City Council	3	15	0	33	1	13	0	0	0	0	0	Yes	Yes	Yes	Yes
Shellharbour City Council	17	33	0	8	0	3	0	0	0	0	0	Yes	Yes	No	Yes
Shoalhaven City Council	40	10	0	15	1	72	0	0	0	0	0	Yes	Yes	Yes	Yes
Singleton Council	8	0	0	8	7	1	0	0	0	0	0	Yes	Yes	No	No
Snowy River Shire Council	33	0	0	0	0	16	0	0	1	0	0	Yes	Yes	Yes	No
Strathfield Municipal Council	20	30	0	30	1	0	0	0	0	0	0	Yes	Yes	Yes	Yes

Food complaint profile a) in relation to the total number of complaints investigated					Enforcement action							Value added services			
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Sutherland Shire Council	4	8	2	42	7	25	0	0	8	0	0	Yes	No	Yes	No
Tamworth Regional Council	10	26	0	0	0	15	0	0	0	0	0	Yes	Yes	Yes	Yes
Temora Shire Council	0	0	0	0	72	0	0	0	0	0	0	Yes	Yes	Yes	Yes
Tenterfield Shire Council	0	0	0	0	2	0	0	0	0	0	0	Yes	Yes	No	No
The Hills Shire Council	7	14	2	5	10	14	1	0	42	0	0	Yes	Yes	No	No
Tumbarumba Shire Council	0	100	0	0	0	5	0	0	0	0	0	Yes	Yes	No	No
Tumut Shire Council	0	0	0	0	0	1	0	0	0	0	0	Yes	Yes	Yes	No
Tweed Shire Council	0	14	0	43	0	18	0	0	0	0	0	Yes	Yes	No	No
Upper Hunter Shire Council	0	0	0	0	0	0	0	0	0	0	0	Yes	Yes	No	No
Upper Lachlan Shire Council	0	0	0	0	0	0	0	0	0	0	0	No	Yes	No	No
Uralla Shire Council	0	0	0	0	0	0	0	0	0	0	0	Yes	Yes	No	No
Urana Shire Council	0	0	0	0	0	0	0	0	0	0	0	Yes	Yes	No	No
Wagga Wagga City Council	11	11	21	16	1	2	0	0	0	0	0	Yes	Yes	Yes	Yes
Wakool Shire Council	0	0	0	0	1	1	0	0	0	0	0	Yes	Yes	Yes	No

Food complaint profile a) in relation to the total number of complaints investigated					Enforcement action							Value added services			
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Walcha Council	0	0	0	0	0	0	0	0	0	0	0	Yes	No	No	No
Walgett Shire Council	0	50	0	0	12	2	0	0	0	0	0	Yes	Yes	Yes	No
Warren Shire Council	0	0	0	0	0	9	0	0	0	0	0	Yes	No	No	No
Warringham Council	16	16	0	49	14	289	2	0	55	0	5	Yes	Yes	Yes	Yes
Warrumbungle Shire Council	0	75	0	0	0	89	0	0	0	0	0	Yes	Yes	No	No
Waverley Council	28	36	0	0	10	19	0	0	11	0	0	Yes	Yes	No	No
Weddin Shire Council	0	0	0	0	0	0	0	0	0	0	0	No	Yes	No	No
Wellington Council	0	0	0	100	0	50	0	0	0	0	0	No	Yes	No	No
Wentworth Shire Council	0	0	0	100	0	10	0	0	0	0	0	Yes	Yes	No	No
Willoughby City Council	22	36	6	22	21	377	4	0	11	0	0	Yes	Yes	No	No
Wingecarribee Shire Council	30	40	0	0	1	15	0	0	2	0	0	Yes	Yes	No	No
Wollondilly Shire Council	67	0	0	0	4	12	0	0	0	0	0	Yes	Yes	No	No
Wollongong City Council	16	55	1	27	6	108	0	0	1	0	0	Yes	Yes	No	No
Woollahra Municipal Council	12	6	0	35	4	6	0	0	0	0	0	Yes	Yes	No	No
Wyong Shire Council	17	37	2	26	1	0	0	0	50	0	0	Yes	Yes	No	Yes
Yass Valley Council	0	0	0	0	0	0	0	0	0	0	0	Yes	Yes	No	No
Young Shire Council	0	0	0	0	1	0	0	0	0	0	0	Yes	Yes	No	No

Name of Enforcement Agency	If yes, brief details
Albury City Council	
Armidale Dumaresq Council	Advice upon inspection; Advice to temp vendors; 2 courses run - 6hrs subsidised by Council
Ashfield Municipal Council	
Auburn Council	
Ballina Shire Council	FSC Ch 3; cleaning & sanitising; construction; fact sheets; newsletter. Food handler survey.
Balranald Shire Council	
Bankstown City Council	
Bathurst Regional Council	
Bega Valley Shire Council	Involved in study of safe storage methods for unopened sydney rock oysters
Bellingen Shire Council	
Berrigan Shire Council	
Blacktown City Council	
Bland Shire Council	
Blayney Shire Council	
Blue Mountains City Council	Tech advice on fitouts; fact sheets on labelling; cleaning & sanitising
Boorowa Council	
Botany Bay City Council	
Bourke Shire Council	
Brewarrina Shire Council	
Broken Hill City Council	
Burwood Council	

Name of Enforcement Agency	If yes, brief details
Byron Shire Council	
Cabonne Council	
Camden Council	Hand wash survey
Campbelltown City Council	pilot programs
Canterbury City Council	
Carrathool Shire Council	Food Safety Leaflets Provided
Central Darling Shire Council	
Cessnock City Council	Food Forums provided
City of Canada Bay Council	Food Allergen Pilot Program
City of Sydney Council	swab program 50 premises chopping boards & dish cloths; advice - carpaccio, raw egg, cryvaking
Clarence Valley Council	
Cobar Shire Council	
Coffs Harbour City Council	Handouts, fact sheets to food premises at time of inspection and follow up inspection.
Conargo Shire Council	
Coolamon Shire Council	
Cooma-Monaro Shire Council	Quarterly newsletter to all businesses, one on one problem solving.
Coonamble Shire Council	
Cootamundra Shire Council	
Cowra Shire Council	
Deniliquin Council	
Department of Environment and Climate Change	
Dubbo City Council	Hand Washing Survey conducted by the NSW Food Authority

Name of Enforcement Agency	If yes, brief details
Dungog Shire Council	
Eurobodalla Shire Council	
Fairfield City Council	
Forbes Shire Council	
Gilgandra Shire Council	
Glen Innes Severn Council	
Gloucester Shire Council	
Gosford City Council	All NSW Food Authority surveys; Staff chair Regional group; Staff on Food Regulation Forum Board
Goulburn Mulwaree Council	FSANZ Food Handling Survey
Great Lakes Council	completed handwashing surveys
Greater Hume Shire Council	
Greater Taree City Council	Food Authority Hand Washing Survey
Griffith City Council	Griffith City Council Food Safety Newsletter - Temperature Monitoring Form - Hand Washing Survey
Gundagai Shire Council	
Gunnedah Shire Council	
Guyra Shire Council	
Gwydir Shire Council	NOTE: First round of compulsory food premises inspections is scheduled to commence in March 2009
Harden Shire Council	
Hawkesbury City Council	
Hay Shire Council	

Name of Enforcement Agency	If yes, brief details
Holroyd City Council	Bakery Survey; hand washing survey; enforcement policy trial.
Hornsby Shire Council	Verbal advice; written advice; information sheets; stickers; Food Handler Training Sessions
Hunters Hill Council	conduct food handling courses at Council
Hurstville City Council	
Inverell Shire Council	
Jerilderie Shire Council	
Juncie Shire Council	
Kempsey Shire Council	pamphlets made up for specific topics
Kiama Municipal Council	
Kogarah Council	Trainee attending EHO Retreat
Ku-ring-gai Council	Food newsletter Cuisine in Kuringgai Food Fact Sheet Temperature Control Website
Kyogle Council	
Lachlan Shire Council	NSW Food Authority Hand washing survey
Lake Macquarie City Council	
Lane Cove Council	
Leeton Shire Council	
Leichhardt Municipal Council	
Lismore City Council	Tech, manufacturing, structural; LCC web site, Food Authority web site; Wash hand basin survey.
Lithgow City Council	
Liverpool City Council	

Name of Enforcement Agency	If yes, brief details
Liverpool Plains Shire Council	Council under took the hand washing survey.
Lockhart Shire Council	N/A
Maitland City Council	Advice-Daily:Information-to new businesses;Trainin g- 3 2 hr seminars;Survey-handwashing
Manly Council	Manly Food Safety Awarness Program; Manly Restaurants Complete Guide to Food Safety; Starfish Rating
Marrickville Council	
Mid-Western Regional Council	
Moree Plains Shire Council	
Mosman Municipal Council	
Murrumbidgee Shire Council	
Muswellbrook Shire Council	An educational kit was provided to all operators in November/December.A dvd is being prepared.
Nambucca Shire Council	Technical advice on construction standards; Codes & Policies; Hand washing survey to premises.
Narrabri Shire Council	
Narrandera Shire Council	
Narromine Shire Council	
Newcastle City Council	
North Sydney Council	
Oberon Council	

Name of Enforcement Agency	If yes, brief details
Orange City Council	Food premises fitout advice; Fact Sheets; Food Handlers Train. Course; Food Allergy Pilot Prog.
Palerang Council	Provided with: - FSS - Some fact sheets - referred to NAFSIS website
Parkes Shire Council	Fact sheet informing of FRP and access to information;
Parramatta City Council	
Penrith City Council	NSWFA Hand washing survey; Enforcement Policy Trial
Pittwater Council	Pre construction inspections (advise) for proposed new food shops.
Port Macquarie-Hastings Council	
Port Stephens Council	Food hygiene workshops,
Queanbeyan City Council	
Randwick City Council	
Richmond Valley Council	
Rockdale City Council	
Ryde City Council	Handwashing Campaign
Shellharbour City Council	participation in handwash survey.
Shoalhaven City Council	Food handling training Hand washing & temperature control posters & thermometers Media releases
Singleton Council	
Snowy River Shire Council	newsletter mailed to all;handwash stickers
Strathfield Municipal Council	Participated in NSWFA hand washing survey

Name of Enforcement Agency	If yes, brief details
Sutherland Shire Council	2 food handler training workshops run in August (10persons) and November (12 persons)
Tamworth Regional Council	Participation in hand wash survey. Food handler training involved one on one in shop training.
Temora Shire Council	Trainee EHO - Survey to High Risk Food Premises as part of her studies through University.
Tenterfield Shire Council	
The Hills Shire Council	
Tumbarumba Shire Council	
Tumut Shire Council	
Tweed Shire Council	
Upper Hunter Shire Council	
Upper Lachlan Shire Council	Council has obtained the services of a contractor. Our reporting will be significantly improved.
Uralla Shire Council	
Urana Shire Council	
Wagga Wagga City Council	Technical Advice on construction & fitout food premises, maintenance of cold chains. Info provided in calendars, newsletters, handouts, posters. Education & Training provided to canteen staff of Uni and local
Wakool Shire Council	

Name of Enforcement Agency	If yes, brief details
Walcha Council	
Walgett Shire Council	
Warren Shire Council	
Warringah Council	Hand washing surveys
Warrumbungle Shire Council	
Waverley Council	
Weddin Shire Council	
Wellington Council	
Wentworth Shire Council	
Willoughby City Council	All FP's are handed copy of their Inspect Report which details corrective/warning information.
Wingecarribee Shire Council	
Wollondilly Shire Council	
Wollongong City Council	
Woollahra Municipal Council	Construction & maintenance advice; Letters 'Sushi' & 'Kebab' - 2hour/4hour rule"; NSW FA website.
Wyong Shire Council	Pre purchase insp; Advice; Final insp of new premises; Insp of temporary food stalls and vans.
Yass Valley Council	Suspected food poisoning case, owner warned.
Young Shire Council	